



Analysis and Disclosure of Customer Complaints

FY 2025-2026

Customer complaints and awards 2025 – 26

2025-26		
Customer Complaints - FY 2025-26	Total	India Bank
No. of complaints pending at the beginning of the year	0	0
No. of complaints received during the year	0	0
No. of complaints redressed during the year	0	0
No. of complaints pending at the end of the year	0	0

BO Awards - FY 2025-26	Total	India Bank
No. of unimplemented Awards at the beginning of the year	0	0
No. of Award passed by the Banking Ombudsmen received during the year	0	0
No. of Awards implemented during the year	0	0
No. of unimplemented Awards at the end of the year	0	0

Complaints received 2025–26

Month	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total
India Bank	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0

Total Complaints FY 2025-2026

